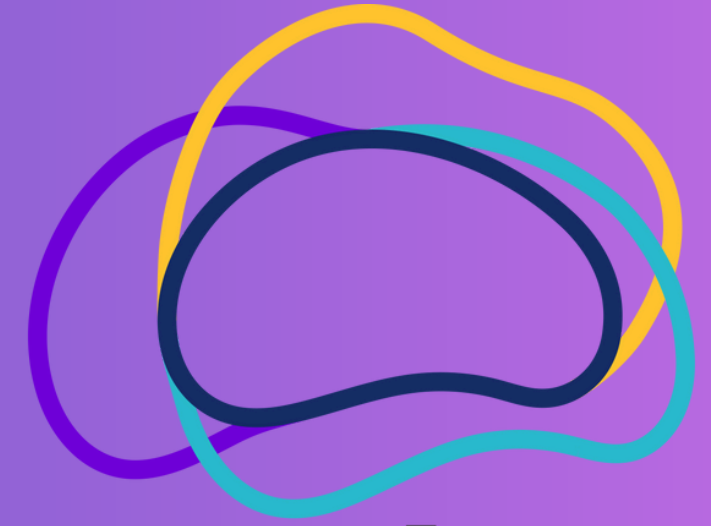


Clinical Continuity Service



psych va

PSYCHOLOGY
BUSINESS
SCHOOL

Live your values through your practice



Introduction

About Our Company

At Psych VA Ltd, we specialise in providing professional services tailored specifically for therapists and other healthcare professionals. Our mission is to streamline your practice operations, allowing you to focus on what you do best – providing exceptional care to your clients.

Introducing Our New Clinical Continuity Service

We are excited to announce the launch of our new Clinical Continuity Service (you may know this as a Clinical Will), designed to ensure the seamless continuation of client care and protection of sensitive data in the event of unforeseen circumstances. Our comprehensive service provides peace of mind, knowing that your professional and legal obligations are meticulously handled, safeguarding your practice and your clients.

With Psych VA Ltd's Clinical Continuity Service, you can rest assured that your practice is prepared for any eventuality, maintaining the trust and confidence of your clients.



Why do you need a Clinical Continuity Plan (CCP)?



For therapists, having a Clinical Continuity Plan is crucial for several reasons:

- **Continuity of Care:** It ensures that your clients receive uninterrupted support, even if unforeseen circumstances prevent you from continuing your practice. Your CCP outlines clear steps for contacting clients and arranging for their ongoing care, preserving the therapeutic relationship you've built.
- **Legal and Ethical Compliance:** Your CCP helps you uphold your legal and ethical obligations, especially concerning client confidentiality and professional conduct. By designating a trusted individual to manage client affairs, you ensure that all interactions adhere to confidentiality laws and ethical guidelines.
- **Client Well-being:** Having a CCP demonstrates your commitment to your client's well-being, even in challenging situations. It reassures them that plans are in place to address any disruptions to their therapy and support needs, fostering trust and confidence in your practice.
- **Professional Responsibility:** As a therapist, it's your responsibility to plan for the continuity of your practice and client care. A CCP reflects your proactive approach to managing your practice responsibly and ensuring its sustainability, regardless of unexpected events.
- **Peace of Mind:** Having a CCP offers you peace of mind, knowing that your clients will be cared for and your practice will be managed according to your wishes if you're unable to do so yourself.

Our Service

**We act as
your Clinical
Continuity
Plan Agent**

**We are the
designated
point of contact
for your family**

**We can access
your client data
- No need to
submit client
lists**

**GDPR Compliant -
Secure data
storage**

**We handle all
client
communication
and
cancellation of
appointments**

**Clinical
Continuity Plan
Template
included**

**Clinical expertise
to help your
clients transition
to a new
therapist**

**Full Practice
Closedown
option**



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Who we can help...

Existing Psych VA Clients – if you currently are a customer and we provide in VA services to you, easy peasy, we already have access to your client data under our current contract.

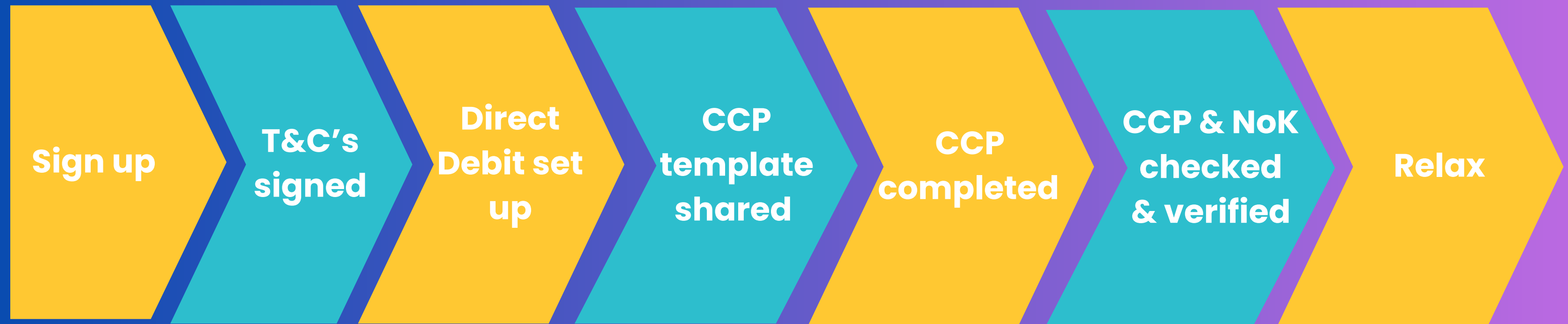
New Clinical Service Continuity Client – to enrol in this service you need to be using WriteUpp and have up to date client data in your database

None WriteUpp users – this is tricky, we really need login access to your practice management software to make this service user-friendly. If we can gain access to your client data in other ways, lets have a chat.

WriteUpp™ →



How does it work?



Packages

Core Package £12 + VAT monthly fee*

Plus Package £15 + VAT monthly fee*



Dedicated Clinical Plan Continuity Agent to contact your clients

Dedicated Clinical Plan Continuity Agent to contact your clients

Clinical support & transition for your existing client's to new therapist

Clinical support & transition for your existing client's to new therapist

GDPR Compliant Data Storage

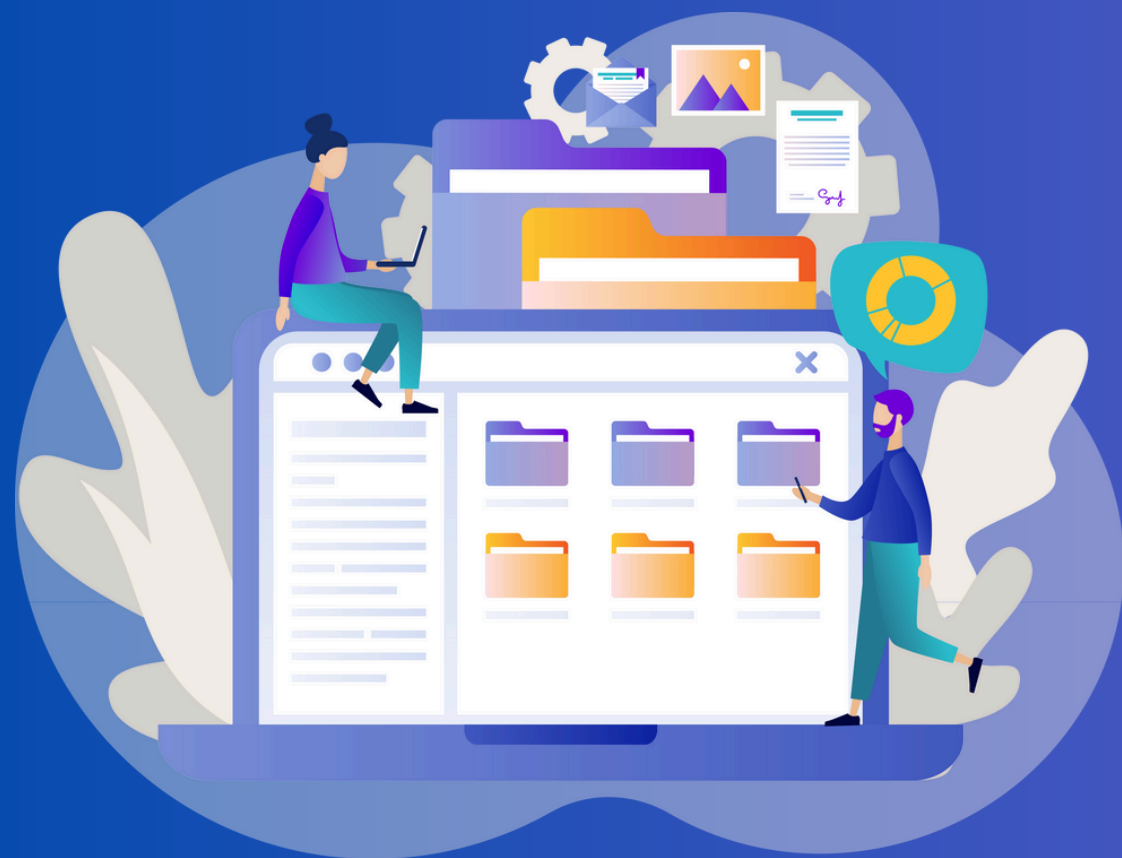
GDPR Compliant Data Storage

***based on caseload of 30 clients or less**
Core package: 30-50 clients £13 + VAT per month
Plus package: 30-50 clients £16+VAT per month
Over 50 clients – bespoke package on request

Full Practice Closedown

More info

Full Practice Closedown Service



Example of practice close down tasks – tailored for you..

- **Set up auto-reply on your email account**
- **Notify your solicitor**
- **Notify supervisors, employees, associates, VA**
- **Notify Professional Bodies**
- **Clinic/Office Landlord – cancel rental agreement**
- **Cancel online subscriptions**
- **Close down social media accounts**
- **Add a notice to your website, close account, cancel hosting**
- **Notify accountant & ICO**
- **Inform Private Medical Insurers that you are registered with**
- **Retain and destroy client clinical notes as per regulations (if held electronically)**

FAQ's

How will my next of kin know what to do in the event of the initiating the process? Your family will be sent an printable information sheet with all the necessary details.

Can I cancel my subscription at any time? Yes, no problem, you are not tied into any contract term. All information will be returned to you and all data deleted.

What if Psych VA are not contactable for any reason? Do not fear we have the Psychology Business School on hand to implement the process as agreed.

Is my data and clients data safe? Absolutely all software used is reputable, GDPR compliant and ultra secure.

Do you have clinical expertise in order to provide support for my clients? That is where Dr Rosie Gilderthorp comes in, Rosie will be on hand to deal with selecting new therapists to provide continuity of care.